

Health and Social Care Strategic Framework 2023-2026

Ongoing Engagement and Involvement

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Scottish Borders
Health and Social Care
PARTNERSHIP



Aims of engagement and involvement

- To update you on work to date in the development of the strategic framework
- To outline the framework and seek further comments
- To seek your further involvement in the planning, design and monitoring of the framework



The Framework has been informed by

- Engaging and listening to our communities to understand their expressed needs – published in the **We have listened report**
- Understanding the public health needs of the population – **Needs of our communities report**
- Reviewing performance against the **national health and wellbeing outcomes**
- Considering **current and future challenges**



Key Challenges

Working with the impacts of Covid-19

A population with increasing levels of health and wellbeing needs

The need to support transitions from children's to adult's services

Significant workforce pressures

National and international economic pressures impacting on our communities e.g. costs of living, fuel poverty

Significant financial pressures for the Health and Social Care Partnership

Access to affordable housing in our rural context, and the associated impacts on health and wellbeing

Unpaid carers need more support

Pressures in our Communities and in our Hospitals

Climate change

More people living alone

National Care Service

The Health and Social Care Strategic Framework 23-26

- **Mission** "to help the people of the Scottish Borders to live their lives to the full, by delivering seamless services that place their needs at the heart of everything that we do"
- **Vision:** "That all people in the Scottish Borders will be able to live their lives to the full"
- **Aims:** to improve and continue to support the health and wellbeing of the citizens of Scottish Borders
- **Sets out:** how health and social care services will be transformed and delivered over the next 3 years



What is the framework aiming to achieve?

Our Mission is "To help the people of the Scottish Borders to live their lives to the full, by delivering seamless services that place their needs at the heart of everything we do"

Our Vision is that "All people in the Scottish Borders are able to live their lives to the full"

95% of adults able to look after their health well (currently 93.4%)

85% of adults supported at home agree they are supported to live independently (currently 73.1%)

80% of adults agree that they had a say in how their help, care or support was provided (currently 63.4%)

75% of adults supported at home agree that their health and social care services are well coordinated (currently 59.3%)

80% of adults receiving any care or support rate it as excellent or good (currently 73.9%)

80% of people have a positive experience of care at their GP practice (currently 65.9%)

80% of adults supported at home agree that their services improve or maintain their quality of life (currently 70.5%)

70% of carers feel supported to continue in their caring role (currently 29.4%)

85% of adults supported at home agree they feel safe (currently 77.3%)

The Framework

Strategic issues

Long waiting times

Insufficient workforce to meet need with current models

Good in a crisis, not at anticipation or prevention

Unpaid carers need to be better supported

Increasing need and financial constraints

Poverty and inequalities likely to worsen in financial crises



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Our Vision is that "All people in the Scottish Borders are able to live their lives to the full"

Objectives

Improving access to services

Rising to the workforce challenge

Focusing on prevention and early intervention

Supporting unpaid carers

Improving our effectiveness and thinking differently to meet need with less

Reducing poverty and inequalities

What we will prioritise to deliver our vision

People at the heart of everything we do

Good agile teamwork and ways of working – Team Borders approach

Deliver quality, sustainable, seamless services

Dignity and respect

Care and compassion

Inclusive, co-productive and fair with openness, honesty and responsibility

Ways of working

We want to hear from you about...

- your views on the Framework – is there anything missing?
- how you can continue to be involved in developing the framework and actions?
- monitoring the implementation and impact at a community/ local /Borders wide level?



How you can continue to be involved...

- You can go online and answer a few questions around the Framework by scanning our QR code and/ or leaving your contact details
- Join our 'Hear From You Network' by web – <https://www.nhsborders.scot.nhs.uk/public-engagement/hear-from-you/contact-form/> or Email – public.involvement@borders.scot.nhs.uk
- Express your interest in joining a Locality Working Group (being set up in near future)
- If you are already a member of a Special Interest or Community Group please provide us with your details and we will send you regular updates



Where can I find out more about the Strategic Framework 2023-2026?

- You can access and download the working draft Health and Social Care Framework online at:
- www.scotborders.gov.uk/downloads/download/877/scottish_borders_health_and_social_care_integration_strategic_plans

